

Ahmed Aly

Warehouse Supervisor - Abu Dhabi, United Arab Emirates

W: <http://www.worky.com/ahmed-aly>

Ahmed Aly's Professional Experience

2011 - Present

Universal Trading Company - Warehouse Supervisor

- Managing all processes and functions within a busy warehouse.
- Keeping stock control systems up to date.
- Keep record of incoming & outgoing material.
- Overseeing stock control and processing orders.
- Updating & maintaining computerized & paper based administrative records.
- Maintaining high standards of materials handling.
- Ensuring stock levels are managed and controlled effectively.
- Presenting performance reports for senior managers.
- Planning and monitoring the storage, delivery and dispatch of orders.
- Making sure that all freight receipts and deliveries are carried out in time.
- Managing a team of up to 20 employees within the warehouse.
- Scheduling work & rotates to meet fluctuations in staffing levels & workloads.
- Leading, motivating, training and developing staff.
- Motivating, organizing and encouraging teamwork within the workforce to ensure set productivity targets are met.
- Organizing the recruitment and training of staff, as well as monitoring staff performance and progress.
- Visiting clients to monitor the quality of service they are receiving.
- Working with team leaders to review procedures & maximize customer satisfaction.
- Stacking goods in the correct storage bays, following stock control instructions.
- Liaising with customers, suppliers and transport companies.
- Ensuring quality, delivery budget and environmental objectives are met.
- Fulfilling objectives and directions from the operation's manager.
- Responsible for the warehouse security and accountability.
- Maintaining standards of health and safety, hygiene and security in the work, environment.
- Overseeing the planned maintenance of vehicles, machinery and equipment.

2009 - 2011

Metallurgical Industries Company-Egyptian Copper Works - Customer Service Officer.

Providing professional and cost-effective solution for customers.
Handling all customers complains; acting as an advisor.

2005 - 2009

Douglass Fudge Inc., Wildwood, NJ USA - Store Manager.

Managing stock levels and making key decisions about stock control.
Analyzing sales figures and forecasting future sales volumes to maximize profits.
Maintain and develop customer relationships.
Monitoring and understanding competitor's dynamics.
Maintain awareness of market trends.
Sales staff management and motivational support to increase sales and ensure efficiency.
Selection and trainings for new staff.
Monitored disciplinary disputes.
Handling dismissals.
Handling complaints and grievances.
Providing leadership to a diverse workforce.

Ahmed Aly's Education and Qualifications

2003

Bachelor/Degree - Computer Science
Higher institute of computer science
