

Aoibheann Cassidy

Operations Trainer at Boston Scientific - Cork, Ireland

W: <http://www.worky.com/aoibheann-cassidy>

A highly skilled Professional with experience gained across a range of industry sectors, including medical devices and retail. Key skills include complex problem solving capacity, in-depth troubleshooting in addition to positive communication and relationship building at all levels. Track record of excellence in all work undertaken. Experienced, resourceful and strong interpersonal skills.

Aoibheann Cassidy's Professional Experience

2006 - 2012 **Boston Scientific - Operations Trainer**

- * Provided department orientation for new employees.
- * Trained Product Builders on manufacturing processes to understand and use procedures and drawings. Emphasised the importance of quality.
- * Provided on-the-job training, GMP training, Environmental and Safety training.
- * Maintained department training records and training documentation.
- * Selected to travel to US to learn about new product and process, with a view to introducing same to Galway in a 6 week timeline.
- * Administered software systems training within the department.
- * Attended production meetings to report on training metrics.
- * Worked as part of Core Team to deliver metrics, ensuring timelines were met for various projects, ensuring compliance and solving line issues as and when required.
- * Selected as part of a team to introduce new training systems into the department.
- * Selected to receive a Special Recommendation Award for a Lean project designed to validate new equipment.
- * Contributed to preparation for internal/external quality audits.

Key Skills Complex problem solving capacity, GMP, In-depth troubleshooting, MES, PDM, Positive communication and relationship building, SAP, Trainer, TRS

2003 - 2006 **Boston Scientific - Product Builder**

- o Achieved production targets on a daily basis.
- o Produced consistently high quality products in accordance to the relevant manufacturing procedures.
- o Adhered to GMP rules and regulations together with the quality criteria to determine product acceptance.
- o Worked as Designated Trainer to assist Area Trainer.
- o Acted as SME for SAP.

Key Skills GMP, SAP, Trainer

2001 - 2003 **River Island - Sales Assistant**

- o Helped customers with any requests.
- o Attended to stock taking.
- o Kept shop floor tidy.
- o Customer focussed.
- o Achieved sales target for the department.
- o Ensured stock was up-to-date.

1999 - 2001 **A-Ware - Sales Assistant**

- o Helped customers with any requests.
 - o Attended to stock taking.
 - o Kept shop floor tidy.
 - o Customer focussed.
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1996 - 1999 **Pound City - Sales Assistant**

- o Helped customers with any requests.
 - o Attended to stock taking.
 - o Kept shop floor tidy.
 - o Customer focussed.
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Aoibheann Cassidy's Education and Qualifications

Second Level -

Aoibheann Cassidy's Additional Information

Links

Linkedin Profile - <http://www.linkedin.com/pub/aoibheann-cassidy/5a/b55/154>
