

Mostafa Daouairi

Sr. business-, process-, change-, project manager - Rotterdam,

Netherlands

W: <http://www.worky.com/mostafadaouairi>

Driven, experienced senior (project/programme) manager and consultant with over 10 years of experience in Information Management and Information Technology in the markets of telecommunications, Real Estate and Oil, is seeking a challenging senior position in an international and innovative organization.

Mostafa Daouairi's Education and Qualifications

2010 **Bachelor/Degree - MBA,**
University of North Carolina at Chapel Hill - Kenan-Flagler Business School

2010 **Bachelor/Degree - OneMBA, OneMBA**
RSM Erasmus University

2010 **Bachelor/Degree - OneMBA,**
Fundação Getulio Vargas

2006 **Bachelor/Degree - Bachelor, Business**
NCOI Education Group

1998 **Bachelor/Degree - Bachelor, Telematica**
Hogeschool van Utrecht

Bachelor/Degree - , IPMA-C
ISES International

Bachelor/Degree - ,
(online) SixSigma Black Belt

Mostafa Daouairi's Professional Experience

2009 - Present **Ministry of Justice - Senior project manager**

As a senior project manager, I am responsible for directing all activities from project initiation, gather business requirement, design solutions, plan transition, deploy up to hand over to operations.

Key Skills BPM, GRC, Senior Project Manager

2008 - Present **Bridgizz - Business development manager**

In this role I participated in managing new accounts and range of branding and marketing communication strategies projects in GCC states and Morocco. Bridgizz is a design company that specialities in business-to-business and social-to-social marketing and communications.

Key Skills GCC, Marketing

2000 - 2010 **Inter Capital Finance - Owner**

As an owner of Inter Capital Finance, I am responsible for directing activities and businesses related to developing marketing studies and implementing innovative solutions to customers

Key Skills finance, innovation, Marketing

2007 - 2008 **UPC - Project Manager Pan European**

As Pan European project manager, I was responsible for initiating, coordinating business requirement and aligning work packages to deploy and hand over the Field Force Management (FFM) deliverables to UPC operations and businesses. FFM was meant to replace the old paper order system used by UPC engineers with an automated solution. The engineers had to use a PDA with a track & trace module where the new automated solution will had to allocate the engineer, pick the next & nearest assignment that matches his skills and send it to its PDA.

Key Skills Project and risk management Stakeholder management

2008 - 2008 **ING Real Estate - Project manager**

In this role I've managed several projects related to an IT in-sourcing, transition & migration of a Dutch financial firm. (approximately 35 FTE).

In the same role, I've managed to connect 20 European property agencies to ING HFM system using ING RE network and Global Remote Access solution to perform a series of financial activities as a part of their business processes.

After a successful implementation of these two projects, my role was extended to manage the implementation of a financial application at WTC Amsterdam and the implementation of a Real Estate Data Exchange platform (REDEX) ING Investment Management to enhance information exchange between ING and all Real Estate agencies and firms.

Key Skills Business IT Mngt

2006 - 2007 **Shell Information Technology International B.V. - Project Manager**

As a programme manager I was responsible for directing and managing a portfolio of projects related to Shell telecom infrastructure, data centre and infrastructure improvements projects in Middle East and Africa. Typically the projects were small (approx 100-500K for each) and involved customers, third parties and suppliers management, prepare and participate in contract negotiations, pro-active involvement during the tender phase, contracts award and signs off of project do-ability, driving projects communication, risk management, financial integrity and stakeholder management.

Key Skills Project and risk management, Stakeholder management

2007 - 2007 **Ericsson - Customer Project Manager**

I participated as a customer programme manager in an in-sourcing program to take over Belgium telecom services. My main responsibilities were to manage all IT, Tools & Security transition & migration activities to Ericsson Global Support Organization.

Key Skills outsourcing, Project and risk management Stakeholder management

2005 - 2006 **Shell Information Technology International B.V - Project Manager**

As a project manager I became responsible for the upgrade of all links between Shell data centres as well as its WAN infrastructure over the three main regions: Europe, Asia and Americas. In this role I contributed substantially to the strategic and structural improvement of Shell infrastructure as a base for the roll out of global projects such as: Global SAP and International voice over IP to decrease yearly operational costs. The upgrade of the WAN links and data centres are met according to budget, time and quality constraints.

Key Skills Project and risk management Stakeholder management

2004 - 2005 **Shell Information Technology International B.V. - Project Manager**

As an IT business project manager at Shell International I was responsible for defining and implementing network projects related to Global Infrastructure (GI) and offshore activities to improve overall delivery quality of Shell services. In this year period, I managed to deliver and implement LAN/WAN networks, VPN, VoIP, exchange platforms, VSAT links, and various international lines from and to Shell data centres. The projects were finished in time and within the agreed quality constraints.

Key Skills Project and risk management Stakeholder management

2003 - 2004 **Shell Information Technology International B.V. - Project Manager**

As a project manager at Shell International I was responsible for managing and organizing an implementation team to ensure a proper and timely delivery and upgrade of new networks. These were used to move EP departments and disciplines (500FTE) in Rijswijk from old buildings to temporary swing spaces and later on to a new environment. The project was meant to bring all EP disciplines into one campus (EpiCentre) and consolidate global projects and eliminate unnecessary teams and projects.

Key Skills Project and risk management Stakeholder management

2001 - 2003 **Shell Information Technology International B.V. - project lead**

I was appointed as a project lead among others to investigate, plan and roll out Shell network standard (GID) in assigned countries like Malaysia, New Zealand, Austria, Sweden, Ireland, Gabon, Cameroon and Puerto Rico and hand over to operation. The project was requiring constant communications with shareholder representatives, senior management and major (international) suppliers especially in relation to analysing and negotiating commercial offers to maintain high quality and minimize any downtime. The projects were finished within the agreed quality constraints.

The project was meant to provide Windows 2000 platform in this countries with the necessary infrastructure to communicate with Shell central organization.

Key Skills Project and risk management Stakeholder management

2000 - 2002 **MEX-IT B.V. - Co-owner and managing partner**

As a co-owner and a business partner I was responsible for building and managing the recruitment part of the company. Acting as a recruiter for MEX-IT's customers and partners I succeed to recruit more then 50 candidates and build procedures and processes to manage competences and maintain recruiting high profile qualities.

Key Skills recruitment

2000 - 2001 **NOKIA Netherlands - GPRS & IP specialist**

Key Skills GPRS, Telecom

1999 - 2000 **KLM Information Services - IT Engineer**

1999 - 1999 **KLM Information Services - IT Architect Assistant**

Mostafa Daouairi's Additional Information

Links

Inter Capital Finance - <http://www.intercapital.nl>

Bridgizz - <http://www.bridgizz.com>

Blog - <http://daouairi.wordpress.com/>

Linkedin Profile - <http://www.linkedin.com/in/mostafadaouairi>

Interests

Governance, Risk & Compliance.

Business Process Management.

Change management.

Project management.

Memberships

