

# Niamh Mc Cabe

Dublin, Ireland

W: <http://www.worky.com/niamh-mccabe>

## Professional Experience

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2008 - 2009 **Verve marketing - promotion staff**

Promote different brands.

Raise awareness about that particular brand.

Work as part of a team.

Customer service of the highest priority.

Liaised with management on any issues about the brand that needed to be brought to the attention of the customer.

Key Skills Customer Service

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2007 - 2008 **Dublin City Council - temporary clerical officer**

During the summer of 2007 and 2008 I worked in housing maintenance as part of the housing department.

My work involved dealing with the public face to face and on the phone.

I helped resolve any problem they may have had regarding the maintenance of their houses.

I took complaints and logged them up on the computer.

In addition I worked closely with the Accounts department.

Key Skills Customer Service, Switchboard

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## Education and Qualifications

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2011 **Bachelor/Degree - Business and Management**

**Dublin Institute of Technology**

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2007 **second level/high school education -**

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## Additional Information

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### Links

**Worky Profile - <http://www.worky.com/niamh-mccabe>**

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### Memberships

Business and Marketing society ( BAM)

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### Awards

Obtained ECTcredits for the completion of Career development Skills programme in 2010

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