

Nick Mortel

Nick Mortel Experienced Business Manager & Team Leader,
EX-RN - Warsash, United Kingdom

W: <http://www.worky.com/nick-mortel>

A solid conscientious, hardworking and resourceful performer whether leading a team or as a team member. A multi-skilled individual with multi-disciplinary experience and a strong will to deliver. Excellent communication, negotiation, technical and inter personal skills. Goal oriented and business focussed with the ability to analyse, plan, implement and measure progress (Working with adherence to Quality Management System ISO 9001). A flair for organisation with the stamina and ability to work under pressure within a fixed budget. High level of communication, counselling, and customer interface skills.

Nick Mortel's Professional Experience

- 2012 - Present **Nick Of Time Marketing - Affiliate Marketeer - Freelance (Owner)**
Primarily seeking new employment opportunities in a Management/Leadership role.
- (Also working from home. Utilising some spare time in studying/Researching into Affiliate Marketing, Analytics, CPC, PPC, Social Media Marketing (SMM) & Search Engine Optimisation (SEO))
- Key Skills Adsense, adwords, Affiliate Marketing, Analytics, blogging, content marketing, Marketing, ppc, seo, SMM
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- 2008 - 2012 **UK Mail - Nick Of Time Courier - Self-Employed Courier - Sub-Contracted to UK Mail**
Same day/Next day UK mainland Courier deliveries Sub-Contracted to UKMail
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- 2008 - 2008 **Custom TV (SKY) - Team Manager**
- Managing Paye & Independent CIS installers of SKY in-home/business services & Field work.
 - Surveying, Planning, monitoring & quality inspections on installations. & Service work.
 - Auditing engineers for H&S van/equipment checks and 1-2-1 Key Performance Indicator results.
 - Developing engineers to enable delivery of tasks using current/new arrival technology and ensuring team equipped for future operations.
 - Customer/SKY liaison - Post installs survey checks, complaints and damage notifications.
- Key Skills Team Manager, H&S, NEBOSH, NSRWA
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- 2006 - 2008 **City Sprint - self employed courier**
Self Employed Courier - Sameday/Nextday
- Key Skills Courier delivery driver (Small van)
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- 2002 - 2006 **Cobra Services (SKY) - Team Manager**
- Leading Teams & Independent engineers for SKY in-home/business services & Field installation operations.
 - Surveying, Planning, monitoring & quality inspections on installations.
 - Auditing engineers for H&S van/equipment checks and 1-2-1 Key Performance Indicator results.
 - Developing engineers to enable delivery of tasks using current/new arrival technology

and ensuring team equipped for future operations.

- Customer/SKY liaison - Post installs survey checks, complaints and damage notifications.

Key Skills Team Manager, H&S, NEBOSH, NSRWA

2001 - 2002 **Forbes-Rentals - Installation Engineer**

Installing, tuning & testing TV, Audio, VCR, DVD & White Goods for private and commercial customers. Customer liaison, training, instruction & advice.

2001 - 2001 **Call Centre Technology - Installation Engineer**

Surveying/Installation of CAT5E cable for Telecommunications systems in various UK business and education

Key Skills Avaya, cat5e, fiber, Fiber-optic, NSRWA, Structured Cabling, Telecommunications

1991 - 2001 **Motorola (Cellular Division) - Production Line Lead**

- Working to tight timescales and production targets involving the supervision of 2 Motorola projects from concept/prototype to completed product ready for shipping to world market customers. (Worlds first flip phone "Motorola Startac")
 - Training coordination and motivating team for operational flexibility to produce quality results.
 - General admin, report writing. First Aid and Health & Safety rep.
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Key Skills 1-2-1 Appraisal, 5S, 6-Sigma, first aid, Kanban, Lean, Production Improvement, QC, Quality Improvement, supervision, TCS, TQM, WIP

1976 - 1991 **Royal Navy - Communications Manager (Her Majesty's Ships & Submarine Service)**

Communications Manager HM Ships & Submarine Service.

- Radio Supervisor (Communications Management) in charge of Communications office reportable to Ships Communications Officer/Navigation Officer.
 - Comms/Wireless Telegraphy Office daily ops and comms planning/supervision and advice & support in Communications & operational requirements.
 - Supervision of Communications department, personnel, Rotas, training & duties.
 - Custodian of classified material, equipment and publications.
 - Ships Postman (Personal mail for crew and Classmat, Naval Parts and Documentation)
 - Supervision of Aerial Maintenance Teams (Submarine & ship bourne communications)
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Key Skills Communications Manager, supervision, Supervisor

Nick Mortel's Education and Qualifications

1998 **Certificate - City & Guilds**

Swindon college academics

MS Office - Word, Excel, Powerpoint & Databases

1997 **Bachelor/Degree - MBA, Business Studies**

Edinburgh Napier University, Business School

All elements of Business Management (Finance, Budgets, Marketing, Management & Leadership Techniques etc)

1975 **second level/high school education -**

Lord Williams School, Thame, Oxfordshire

GCSE O Levels: Maths, English, Physics, German, Technical Drawing, Woodwork
CSE: French, Environmental Studies, Art, History

Nick Mortel's Additional Information

Links

Brand Yourself - <http://nickmortel.brandyourself.com/>

Linkedin Profile - <http://www.linkedin.com/pub/nick-mortel/13/b11/948>

Interests

Affiliate Marketing (SEO, SMM, PPC, Content Marketing, In/outbound marketing, Adwords, adsense & analytics)

DIY, Reading & self improvement

Countryside and pets

Memberships

Volunteer with RSPCA

Awards

Awarded Falkland Isles Campaign Medal (with rosette) for 28 days operational within the 200 mile exclusion zone.

MBA - Business Management

City & Guilds - MS Office
