

aileen73

W: <http://www.worky.com/profile-aileen73>

I have over 10 years experience in IT, mainly as a Technical Writer/ e-learning Instructional Designer but I've also touched on Functional Analysis and Software Testing in my time. I have a Masters in Computing & Information Systems and a Degree in History & Geography so you could say I'm both technical and creative.

Professional Experience

2008 - Present **training and development consultant**

Instructional Design/e-learning Consultant (Contract)

Meteor, Parkwest, Dublin 12

Writing and developing Documentation/e-learning modules for a new Customer Care/Retail Billing system.

Key Skills Billing, Care, consultant, contract, customer , customer care, design, documentation, dublin, e-learning, instructional design, learning, Meteor, retail, SYSTEM, writing
