

Ronald Hughes

Senior Business Skills Trainier - Dublin, Ireland

W: <http://www.worky.com/ronaldchughes>

Currently consulting and training with <http://www.contactignition.com> I have always been the guy they call in when its failed before, from the time I got called into Lotus Development to turn around a loss making year in the UK with 30 staff in a month (only market in the world to turn a profit). To reducing stress levels at technical support in Eircom I have always produced the desired outcome (when I have taken the job).

More recently I joined a loss making recruitment company SOS School of Sales Ltd and as Training Director saw the company boom to major heights only to crash within 18 months of my leaving.

I am very good at what I do, If you think that you want to take things beyond what you have seen before, I am your man or at least I can tell you if I am your man. Give me a call! 087 643 9816 ronaldchughes@yahoo.co.uk

Ronald Hughes's Professional Experience

1994 - Present

<http://www.contactignition.com> - Trainer

Business Skills, Sales and Customer Service Training and Process Consultancy.

Originally established in the UK and limited in Ireland in 1999 as TOPS Ltd. Contact Ignition is the trading name for telebusiness on-site professional sevicees (TOPS) Limited. I sole trainer company.

If you buy contact ignition you buy Ronald C Hughes for more infromation contact me on 087 643 9816 ronaldchughes@yahoo.co.uk

Key Skills

Customer Service, Customer Service, Trainer

2008 - 2009

[gsmExchange.com](http://www.gsmExchange.com) - General Manager

Running a small B2B On-line Trading Platform for Mobile Phone Wholesellers

Key Skills

B2B

2007 - 2008

Sycadex - Sales Executive

2007 - 2007

New Horizons - Sales Manager

2003 - 2006

SOS School of Sales - Training Director

1999 - 2006

CCMA Ireland - Founder/Board Director

2002 - 2003

AOL Time Warner - Senior Sales Trainer

1995 - 2002

TOPS Telebusiness On-site Professional Services Ltd - Managing Director

1994 - 1995

Fact Not Fiction Telemarketing - Sales Director

1989 - 1991

Hotlines On-site - General Manager

1987 - 1989

Infocheck - Telemarketing Manager

1986 - 1987 **Direct Concepts - Marketing Executive**

Ronald Hughes's Education and Qualifications

2011 **Bachelor/Degree - Business Innovation
DCU Ryan Academy**

HETEC Level 8 Special Award in Business innovation

2004 **Higher Diploma - Training and Education
NUI Galway**

Ronald Hughes's Additional Information

Links

Youtube Site for How to eat chocolate - <http://www.youtube.com/user/ronaldchughes>

Youtube site for Noosphere Business -

<http://www.youtube.com/user/Noospherebusiness>

Contact Ignition - <http://www.contactignition.com>

blog - <http://contactignition.wordpress.com/>

Contact Ignition - <http://www.contactignition.com>

Languages

English - Working knowlege

Interests

I am interested in building a better world, learning and spending more time with the people I love

Memberships

CCMA Ireland

Awards

Fellow Member CCMA Ireland
