

Shehab Ahmed

IT Professional Seeking suitable Position - Cairo, Egypt

W: <http://www.worky.com/shehab-ahmed>

Hands on, results oriented professional equipped with 12 years of IT industry related experience, background includes but not limited to: extensive technical exposure to network design and implementations, Security policies design & development, IT Project management, Supervision technical teams, strategic planning & Technical specifications development.

Professional Experience

2010 - Present

Flash International Tours - IT Manager

Recruited to establish strategic and tactical IT Infrastructure in the Hotel, defined and executed IT strategies and objectives to maximize short term impact utilizing existing systems and applications for 600 Rooms. A brief of the responsibilities is explained below :

- Cisco based Data, IP Telephony, Network Security System in addition to the IPTV System.
- Fidelio V8 as a front office system.
- Micros 9700 as a point of sales stations (POS).
- Managing Call accounting & Billing system.
- Sun V4.3.3 as a back office system.
- HR and payroll system.
- Manage Intrusion Detection and prevention rules.

Key Skills

Payroll, SUN

2007 - 2009

Cyber Consult /Dubai - IT Project Manager

Responsible for project planning, requirement analysis, and technical specification regarding IT infrastructure, for multi-million dollars Hospitality Sector Projects.)

- Translating Projects and client's requirements into Technical Specifications.
- Preparing/proposing IT Specifications and Functionalities.
- Design of Complete IT, Cabling Infrastructure and network Security architecture).
- Preparing Tender documentations and Network Designs
- Architecting and integrating systems in multi-user, multi-platform, multi-tasking operating systems environments.
- Handling project's Correspondences with all involved parties.
- Act as the technical authority to insure compliance with specifications and standards.

2006 - 2007

ATRA - IT operations Manager

- Managing all project's related Tasks including but not limited to: technical Design compliance, Supervising a Technical Team, Projects Scheduling and Reporting, follow up's & Participation partially in the Projects Implementations.
- Developing database backup, recovery plans and corporate network & internet security policies.
- System Integration & business process re-engineering Management.
- Overseen the full IT operations team of 9 with direct reports of 5 and the responsibilities included managing both human and material resources, leadership of staff, and promotion of staff professional development

2005 - 2006

ACT - Senior Data Communications. Engineer

- Networking Pre & Post sales activities, technical infrastructure Design, and Implementations which Requires internal relationship with all relevant departments.
- Studying, managing bids and tenders based on client requirements, Define and maintain sets of adequate measures for the network performance, QoS and business functions.

Key Skills

Networking

2002 - 2005 **Orange - Data Communications Engineer**

- Supporting all Technical works related to Routing& Switching, ISDN,Frame Relay,ATM,Xis,IP-Vpn,Lan Access, DSL, Network Security, VOIP, over Cisco&Nortel Equipments
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1999 - 2002 **Cable vision/NY,USA - Network Installer**

- Cable TV and modems new Installations at client side, troubleshooting defective cabling structure, rotating on customer premises to ensure quality of service compliance with standards.
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Education and Qualifications

1998 **Bachelor/Degree - Telecommunications Engineering**
Cairo University

Additional Information

Languages

Arabic - Fluent

English - Fluent

Russian - Intermediate

Awards

Certifications:

- MCSE (Microsoft Certified System Engineer)
 - Certified As Broadband Technologies Engineer From Fat Pipe Univ.(CA, USA)
 - Certified In Convergence Of Network Technologies(CCNT) Which Included The Following Subjects:
 - Telecommunications
 - Data Communications
 - LAN/WAN Technologies
 - Computer Telephony Integration (CTI)
 - Broadband Technologies Certified Engineer
 - Voice Over IP (VOIP)
 - CCNP (Cisco Certified Network Professional)
 - CCDA (Cisco Certified Design Associate)
 - Cisco IP Telephony Express Operations Specialist.
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