

Stephen Ansbro

owner at Anim - Ballybrack, Co. Dublin, Ireland

W: <http://www.worky.com/stephen-ansbro>

I have over 15 years experience in retail , fashion, household and grocery and many different levels. I have also managed store opening and refits in my previous work.
I am also a photographer continuously updating my portfolio and skills taking on any course that come my way. I have work on over 5 weddings as the main photographer and I am not currently working in the field of portraiture to help improve on my skills.

Stephen Ansbro's Professional Experience

- 2006 - Present **ANIM photography - owner**
Photographer, Wedding Photography,
Portraiture, landscape.
During my full time employed I have worked a number of project as in-store adverting for charity events (posters and small A5 booklets) .
- Key Skills photographer, photography
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- 2010 - 2012 **TK Maxx St. Stephen Green - Team Leader**
(Product availability, Sales floor, Customer service)
- Open and Close of store
Provides cover to store in absence senior Management and compliance of operation standards
Meet and Greet VIP guests
Health and safety standards
Shrink management with Loss prevention team
Performance and Absence management
Store training and development
Customer service Shop floor standards
Coaching and feedback of associates
Communication of new company procedures
Implementing and communication of KPI targets
Event planning and implementation
Implementing Team briefs and Communication board.
Team building and staff morale
Management of times scales and daily planners
- Key Skills Customer Service, Health and safety, Senior Management, Shrink Management
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- 2007 - 2012 **TK Maxx - retail manager**
Team Leader
- Key Skills team leader
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- 2010 - 2010 **TK Maxx - Pre-retail project Team Leader**
Co-ordinating with Dublin stores and DHL during peak
Planning and co-ordinating times scales and turn over of deliveries
Health and safety.
Management of TK Maxx staff in Distribution centre
Standards and shrink with in company guidelines
- Key Skills Health and safety
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- 2008 - 2010 **TK Maxx Carrickmines - Floor Manager / Customer Service Manager**

Open and Close of store
Provides cover to store in absence of both store manager and deputy manager
Management and compliance of operation standards
Meet and Greet VIP guests
Health and safety standards
Shrink management through shrink indicators
Performance and Absence management
Recruitment and in Store training and development
Customer service
Shop floor standards
Coaching and feedback of associates and new managers
Communication of new company procedures
Implementing and communication of KPI targets
Event planning and implementation
Setting up and recruitment of new store
Talent spotting
Implementing Team briefs and Communication board.
Setting up and updating training booklet
Team building and staff morale

Key Skills Customer Service, Health and safety, recruitment, Shrink Management

2007 - 2008 **Payroll - Floor Manager**

Health and safety standards
Management and compliance of operation standards
Performance and absence management
Customer service
Shop floor standards
Opening and Closing store
Merchandising Free style (within company guidelines)
Performance and absence management
Customer service
Shop floor standards
KPI performance

Key Skills Customer Service, Health and safety, Merchandising

2007 - 2007 **Mamas and Papas, Dundrum - Assistant Manager**

Till operations (sales and refunds)
Damaged returns (follow up with repairs)
Merchandising Free style (within company guidelines)
Increasing sales
Signage and price integrity
Customer care

Key Skills customer care, Merchandising, Repairs, Till operations

2005 - 2007 **H&M, Dundrum - General assistant**

Management Assistant team

Mentor (Staff Training / Inductions)
Fitting room procedures
Till operations (sales and refunds including staff sales and training)
Merchandising Free style (within company guidelines)
Goods inwards
Customer care (Customer service training)

Key Skills customer care, Customer Service, Merchandising, Till operations

2001 - 2004 **Tesco Ireland PLC - Section Manager/Non-Food Manager**

Wages and budget control of department
Stock control of sections within my remit.
Communications outside representative
Good inwards
Merchandising to both planograms and freestyle
Promotion management on an adhoc basis.
Customer service
Shrink management
Price integrity.
Health and safety management.
Provision of training when required

Key Skills budget control, Customer Service, Health and safety, Merchandising, Shrink Management

Stephen Ansbro's Education and Qualifications

1997 **Bachelor/Degree - National Certificate in construction studies and Architectural Graphics, Pass**

Carlow RTC, Kilkenny Rd, Co

An understanding of the following
MS word and excel,
Autocad release 13,

1994 **Bachelor/Degree - Leaving Certificate,
St. Brendans CBC bray**

Stephen Ansbro's Additional Information

Links

Portfolio - <http://ansbronolan.wix.com/anim-photography#>

Linkedin Profile - <http://www.linkedin.com/pub/stephen-ansbro/20/145/9ab>
