

# Miguel Ahmed

Trainer

W: <http://www.worky.com/miguel-ahmed>

I am very understanding quick learner, patience and very helpful. Experience in Customer service and Training others on the job, Fluent Portuguese European, Understand Spanish, Some French and Italian. Looking to improve my Work experience as a Trainer for jobs specifics computer related issues.

## Professional Experience

---

2006 - Present **Covidien - Customer Service Advisor**

Help Customer with their orders, Help new employees on the systems use by the company, Support to Team leader when needed,  
JBA and Avaya expert. Knowledge of the new products and old Products.

Maintain a link between the Customer service office and in country sales office.

Part of the Leadership program.

Key Skills Customer Service, team leader

---

2001 - 2006 **Avis Rent-a-car - Receptionist Manager**

Dealing with customers on the phone or in the store, preparing vehicles for next day reservations. Placing and confirming reservations on-line. Train new employees on the job specs and new processes implemented by the HQ office.

Key Skills Reservations

---

## Education and Qualifications

---

College Level -

---

## Additional Information

---

### Links

Worky Profile - <http://www.worky.com/miguel-ahmed>

---

### Languages

**Portuguese** - Fluent

**Spanish** - Working knowlege

**English** - Fluent

---

### Interests

I am interested in Space and all related,  
Soccer, Computers and Gadgets  
Play guitar as a hobby, I draw with charcoal has a hobby.

Always ready to help who ever I can.

---